

DISCRIMINATION IS AGAINST THE LAW

Graves Gilbert Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Graves Gilbert Clinic, PLLC does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Graves Gilbert Clinic:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and service, or language assistance services, contact your medical provider office.

If you believe that Graves Gilbert Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Compliance Department and Risk Management:

Compliance Department and Risk Management
Graves Gilbert Clinic
201 Park Street
Bowling Green, KY 42101
Phone: 270-781-5111; Fax: 270-783-3750
RiskManagement@ggclinic.com

You can file a grievance in person or by mail, fax, or email. If you need help in filing a grievance, a Risk and Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Service, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

ocrportal.hhs.gov/ocr/portal/lobby.jsf

By mail or phone at:

U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201
1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at

www.hhs.gov/ocr/office/file/index.html

This notice is available at Graves Gilbert Clinic's website:

www.gravesgilbert.com

